

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE	PAGE OF PAGES 1 2
2. AMENDMENT/MODIFICATION NO. 0004	3. EFFECTIVE DATE 19 JAN 2001	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (If applicable)		
6. ISSUED BY HQ, OPERATIONS SUPPORT COMMAND AMSOS-CCE-D ROCK ISLAND 1 ROCK ISLAND, IL 61299-6000	CODE DAAA09	7. ADMINISTERED BY (If other than Item 6)		CODE	
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)				(<input checked="" type="checkbox"/>)	9A. AMENDMENT OF SOLICITATION NO. DAAA09-00-R-5047
				(<input checked="" type="checkbox"/>)	9B. DATED (SEE ITEM 11) 25 AUG 2000
					10A. MODIFICATION OF CONTRACTS/ORDER NO.
					10E. DATED (SEE ITEM 13)
CODE	FACILITY CODE				

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended, is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing Items 8 and 15, and returning 1 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)
SEE SCHEDULE

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(<input checked="" type="checkbox"/>)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

SEE CONTINUATION SHEET

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA BY (Signature of Contracting Officer)	16C. DATE SIGNED

A. The following changes/clarifications are hereby incorporated into the subject solicitation:

1. SECTION L:

Attachment L-8, page L-36, Format B-1, Column "to be completed for":

Delete: "Prime Contract By CLIN"

Replace with: "Subcontracts"

2. UPDATES TO TECHNICAL EXHIBITS:

a. Reference Technical Exhibit 1, Performance Requirements Summary, 5.5.1.2 Establish Forms, Standard:

Delete in its entirety: "Approve requests within 4 work hours of dispatch of the request."

Replace with: "Respond to requests within 4 work hours of dispatch of the request."

b. Reference Technical Exhibit 2, Workload Data, 5.3.5.1 Application Software Development, Development and Modification Work Orders Received. Change the Projected Count from 333 to 393.

c. Technical Exhibit 2, Workload Data, the following key is provided for clarification purposes:

Column 1, Reference and Description: Reference is the paragraph number in Section C-5 that describes the requirements associated with the workload count. The description is either the title or label of the workload being counted.

Column 2, Unit: Unit describes what was counted to determine the figures for each Fiscal Year and Projected Counts.

Column 3 and 4, FY 98 and FY 99 Counts: Workload counts are the number of "units" that were accomplished for FY 98 (where available) and FY 99. All counts provided represent a full year's workload. The methodology used for gathering work counts is provided at Question 48.

Column 5, Projected Count: This is the projected workload count of "units" for the base and each option year of required performance. Projected work counts were based on historical data, technical expertise and customer requirements

Column 6, Distribution/Remarks: In an effort to provide further clarification remarks were added where applicable.

d. Reference Technical Exhibit 6, Government Furnished Software. Add the following rows to the spreadsheet:

Title / Version	Description of Software	No. of Site Licenses	No. of Site Seats	POC Office Symbol
Army Directory Assistance System - AMCOM Appl Mgr, Version 1.0.0	Database software running on UNIX		6	IT
Octel Voice Processing System, ARIA 02.03.03-1	Operating System for Voice Mail		3875	IT
Telemate, Version 4.6	Call Accounting Software		25	IT

3. The closing date for receipt of offers under this solicitation is hereby amended to 23 MAR 2001, 4:00 P.M.